



Anna H.

Agile Delivery Manager



TechHive
IT's simple with us

Professional summary

A lead professional with 4 years of experience in championing agile delivery practice within an organization. Capable of bringing overwhelming enthusiasm and awareness to projects, applying expert judgment to the removal of impediments, keeping teams focused and delivering success in rapidly evolving and dynamic environments. She believes that each team is unique in its own way, but they are also similar on their journey of addressing complex problems every day and she helps them come up with right solutions. Self-motivated and multitasking.

| | |
|------------------|---|
| Education | Economics and Management BA - Russian-Armenian University |
| Courses | Agile Project Management Cornell Executive Education Advanced Scrum as Agile Framework Business Development Group Python Codecademy |
| Skills | Agile Frameworks (Scrum, Kanban) Atlassian Cloud, Jira, Confluence InVision, Zeplin Training and Coaching, Team Facilitation Development Practices Product Roadmaps, User Story Development |

| | |
|---|--|
| Project | PrimeProjekt |
| | Projects: E-wise - Certification platform for dentists Nile - Mobile application for epilepsy patients Doping - Creative agency |
| Period | Jun 2017 - now |
| Role | Agile Delivery Manager |
| Technologies | Agile Transformation, Agile Maturity Assessment, Scrum Framework Integration, Agile Training and Coaching, Kanban |
| Responsibilities | |
| <ul style="list-style-type: none"> • Planning, leading, organizing, and motivating scrum teams to achieve a high level of performance and quality by delivering business value; • Training and preparing new team members for projects; • Providing support on adoption of scrum, best practices and methods; • Implementing scrum and training the team to work with this Agile methodology; • Reviewing and adjusting features roadmap and backlog for customers products based on the tech and marketing trends and product metrics; • Full management of the product backlog, which helped not to lose any important little or big things for the project; • Participation in all aspects of development, starting with documentation and ending with public releases; • General team management activities and making sure all team members are happy; • Project coordination between the teams, dependencies resolution; • Resolving difficulties and conflict situations in teams. | |

| | |
|--|--|
| Project | Ucraft |
| | Projects: Ucraft Platform New Version Hoory - AI assistant |
| Period | Jun 2020 - Jun 2021 |
| Role | Agile Coach |
| Technologies | Agile Transformation, Integration of Scrum Framework, Scaled Scrum elements, Scrum of Scrums, Roadmap Creation, User Story Writing, Backlog Management |
| Responsibilities | |
| <ul style="list-style-type: none"> • Supporting 3 scrum teams on daily basis, providing solutions to increase efficiency; • Daily standups, sprints, backlog grooming across multiple concurrent projects; • Assisting in creation of Product Roadmap and short-term milestones; • Determining how success will be measured and tracked; • Closely working with software development teams to help resolve ongoing issues and keep the focus on Sprint and Milestone goals; • Coaching and consulting on Agile practices and processes on team and organization level; • Working with business to design the project goals and success markers. | |

| | |
|--|---|
| | Break Media |
| Project | Projects: Mediashop Nutribullet Grillshop Polyden |
| Period | Jul 2017 - Oct 2021 |
| Role | Agile Delivery Manager/Scrum Master |
| Technologies | Integration of Scrum Framework, User Story Writing, Backlog Management, Performance Metrics |
| Responsibilities | |
| <ul style="list-style-type: none"> • Setting up scrum processes: daily standups, sprints, backlog grooming across multiple concurrent projects; • Facilitation of the Scrum activities and ensuring that they are held effectively; • Holding a learning session about Agile/Scrum as for the teams as for the business; • Supporting continues process improvement; • Making sure all developers are working towards a shared goal; • Supporting the CEO and POs in the process of requirements creation and backlog management; • Designing workflows and processes for effective delivery; • Facilitating daily team decisions. | |

| | |
|--|--|
| Project | C-Labs |
| | Projects: SGS Digicomply - platform for risk prediction and compliance intelligence Labelwise - Smart label content management software for global regulatory compliance |
| Period | Nov 2017 - Jun 2020 |
| Role | Senior Scrum Master |
| Technologies | Integration of Scrum Framework, Scaled Scrum elements, Scrum of Scrums, Roadmap Creation Release Planning, User Story Writing, Backlog Management, Quality Assurance Practices, Performance Metrics, Kanban |
| Responsibilities | |
| <ul style="list-style-type: none"> • Working in parallel with 3 development teams; • Guiding and coaching the team and business to follow Agile/Scrum practices; • Analyzing current Agile processes; • Guiding and coaching the team to become self-organized; • Improving transparency and communication within the team; • Processes implementation: facilitating meetings, removing impediments; • Monitoring and report on key Agile performance metrics to leadership team; • Responsible for supporting and coaching the Product Owner; • Ensuring that scoping, planning, estimating, and resource management activities are performed by the team. | |

| | |
|----------------|--|
| Project | Joomag |
| | Joomag website, Account and onboarding, Editor, CRM, Mobile Applications |
| Period | Mar 2015 - Jul 2017 |
| Role | Product Owner |
| Technologies | Scrum Framework, User Story writing, Backlog management, Stakeholder requests management, Release management, App management in AppStore and Google Play |

Responsibilities

- Managing product life cycle from planning to launch for key product lines;
- Translating business requirements into user stories, detailed specifications and prototypes for product features;
- Facilitating weekly touch base meetings with web and mobile development teams to review and communicate development status
- Developing and maintaining a prioritized backlog of user stories;
- Managing features and dependencies in and across releases, prepared detailed release notes;
- Working with teams and key stakeholders to communicate and execute all product-related processes.

| | |
|----------------|--|
| Project | Joomag |
| | Payment and billing |
| Period | Jun 2014 - Mar 2015 |
| Role | Account and Billing Manager |
| Technologies | Scrum Framework, User Story writing, Backlog management, Stakeholder requests management, Release management, App management in AppStore and Google Play |

Responsibilities

- Coordinated interview process including applicant screening, initial phone interviews, and on-site interviews;
- Developed and implemented policies and procedures for effective billing processes;
- Applied CRM and Helpdesk systems as a line of communication with clients;
- Sourced and qualified new business leads;
- Maintained and monitored billing cycles and premium subscription renewals;
- Performed sales activities, negotiated price and discounts;
- Worked with key clients to present products and manage post-sales relationships.