

Anna H.

Agile Coach / Sr. Agile Delivery Manager / Scrum master

TechHive
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Professional summary

Professional Agile Coach with solid 10 years of experience in Tech. Championing Agile delivery practices within organizations, she works closely with engineering teams, stakeholders, managers, scrum masters and product owners to reshape mindsets around value delivery. For the past 2 years Anna's been driving effective delivery processes tailored for Data and BI teams. Additionally, she has provided guidance and coaching to teams of Scrum Masters and Agile Delivery Managers across large companies, spanning 20+ product teams, as well as to leadership and management to support their transition to Agile leadership styles. Anna's hallmark lies in her exceptional diplomacy and adept communication skills.

Education	Economics and Management BA - Armenian University
Courses	Agile Project Management, Cornell Executive Education Advanced Scrum as Agile Framework, Business Development Group Python, Codeacademy
Key functions	Agile Project Management, Agile Maturity Assessment, Scrum and Agile Training and Coaching, Process Improvement and optimization, Agile Transformation, Development Practices, Product Roadmaps, User Story Development
Domains	AI, Machine Learning, Retail, E-commerce, Compliance and regulations, SaaS solutions etc.
Tools	Agile Frameworks (Scrum, Kanban) AWS, Atlassian Cloud Snowflake Jira, Confluence, InVision, Zeplin

Company	TechHive
Project	UK Fashion Retailer (NDA)
Period	Jan 2022 - now
Role	Agile Coach /Agile Delivery Manager /Portfolio Manager
Functions and skills	Agile Project Management, Agile Maturity Assessment, Scrum and Agile Training and Coaching, Process Improvement and optimization, Agile Transformation

Responsibilities

- Establishing effective delivery processes for Data focused teams focusing on promoting transparency and efficiency based on best practices and the specifics of Data as a domain;
- Creating a unique process framework to include supporting roles such as Principal Engineers, Solutions Architects and Practice Leads to provide necessary guidance and increase team effectiveness;
- Establishing and facilitating stakeholder communication and collaboration to ensure business engagement and value delivery;
- Coordinating the delivery process, facilitating daily decision-making, as well as overseeing Scrum ceremonies and processes for Business Intelligence and Data Engineering Scrum teams;
- Defining and monitoring crucial agile metrics and introducing best practices to ensure continuous improvement;
- Collaborating with the Product Owner to manage backlogs and define requirements based on industry best practices;
- Providing guidance and coaching to a team of Scrum Masters and Agile Delivery Managers to promote effective agile practices across the company in 10+ teams;
- Offering assistance across all business domains by sharing insights and guidance on Agile practices, contributing to the overall agility and efficiency of the organization.

Company	PrimeProjekt
Projects	E-wise - Certification platform for dentists Nile - Mobile application for epilepsy patients Doping - Creative agency
Period	Jan 2020 – Dec 2021
Role	Agile Coach and Consultant
Functions and skills	Agile Transformation, Agile Maturity Assessment, Scrum Framework Integration, Agile Training and Coaching, Kanban

Responsibilities

- Consulting and coaching 20+ teams, managers and executives focused on Agile adoption and increasing overall efficiency;
- Assessing organizational readiness for Agile implementation for large organisations as well as startups and smaller teams;
- Developing tailored Agile adoption strategies based on the company's specific needs and goals;
- Conducting training and workshops to educate employees and stakeholders about Agile principles, practices, and frameworks;
- Collaborating with cross-functional teams to identify and remove organizational barriers to Agile adoption;
- Providing coaching and guidance to leadership and management to support their transition to Agile leadership styles;
- Monitoring and evaluating the progress of Agile implementation, identifying areas for improvement, and recommending adjustments as needed;
- Training and preparing new team members for projects;
- Reviewing and adjusting features roadmap and backlog for customers products based on the tech and marketing trends and product metrics.

Company	Ucraft
Projects	Ucraft Platform New Version Hoory - AI assistant
Period	Jun 2020 - Jun 2021
Role	Agile Coach
Functions and skills	Agile Transformation, Integration of Scrum Framework, Scaled Scrum elements, Scrum of Scrums, Roadmap Creation, User Story Writing, Backlog Management

Responsibilities

- Leading Agile transformation across two main product teams and ML/AI Team;
- Assisting in the creation and implementation of Agile project management methodologies, such as Scrum or Kanban;
- Providing hands-on guidance and coaching to Scrum Masters and Product Owners;
- Facilitating executive buy-in and support for Agile principles and practices;
- Assisting in establishing cross-functional, self-organizing teams and defining clear roles and responsibilities;
- Supporting 3 scrum teams on daily basis, providing solutions to increase efficiency;
- Daily standups, sprints, backlog grooming across multiple concurrent projects;
- Assisting in creation of Product Roadmap and short-term milestones;
- Determining how success will be measured and tracked.

Company	C-Labs SA
Projects	SGS Digicomply - platform for risk prediction and compliance intelligence Labelwise - Smart label content management software for global regulatory compliance
Period	Jul 2017 - Jun 2020
Role	Lead Scrum master
Functions and skills	Integration of Scrum Framework, Scaled Scrum elements, Scrum of Scrums, Roadmap Creation Release Planning, User Story Writing, Backlog Management, Quality Assurance Practices, Performance Metrics, Kanban

Responsibilities

- Facilitating Scrum Process across two engineering teams and data science team;
- Coordinating the work of local team of engineers and Qas;
- Organizing and facilitating Scrum meetings, ensuring they are productive, time-boxed, and focused on achieving the intended outcomes;
- Guiding the teams in adapting and adjusting their processes based on feedback, lessons learned, and changing business needs;
- Monitoring the progress of the Scrum team during sprints;
- Tracking and communicating project metrics, such as velocity, burn-down charts, and other relevant data, to provide visibility into the team's performance;
- Assisting in the identification and resolution of issues, risks, and dependencies that may impact the team's ability to deliver value;
- Removing any impediments or roadblocks that hinder the team's progress, working closely with stakeholders to resolve issues and maintain a productive work environment..

Company	Break Media
Projects	Mediashop Nutribullet Grillshop Polyden
Period	Jul 2017 - Oct 2021
Role	Agile Delivery Manager/Scrum Master
Functions and skills	Integration of Scrum Framework, User Story Writing, Backlog Management, Performance Metrics

Responsibilities

- Setting up scrum processes: daily standups, sprints, backlog grooming across multiple concurrent projects;
- Facilitation of the Scrum activities and ensuring that they are held effectively;
- Holding a learning session about Agile/Scrum as for the teams as for the business;
- Supporting continues process improvement;
- Making sure all developers are working towards a shared goal;
- Supporting the CEO and POs in the process of requirements creation and backlog management;
- Designing workflows and processes for effective delivery;
- Facilitating daily team decisions.

Project	**Joomag**
Description	Joomag website, Account and onboarding, Editor, CRM, Mobile Applications
Period	Jun 2014 - Jul 2017
Role	Product Owner / Account Executive
Functions and skills	Scrum Framework, User Story writing, Backlog management, Stakeholder requests management, Release management, App management in AppStore and Google Play

Responsibilities

- Defining the vision and strategy for key products, including Publisher Dashboards, User Management, Analytics, CRM and Mobile Apps;
- Working closely with Tech Leads to define detailed and specific requirements and user stories;
- Monitoring and tracking performance metrics to improve user retention, performance and quality;
- Owning the Product Backlog and facilitating refinements with engineering and mobile teams;
- Prioritizing and balancing competing demands and requests, weighing customer needs, technical feasibility, and business value.